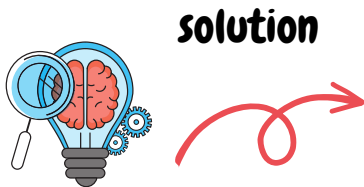




Take your Appeals Online.
Anywhere. Any phone.



Customer Care is fast evolving. Citizens and constituents want the legal system to meet them remotely to resolve claims. Organizing and scheduling onsite appeals is tough and results in long delays.



solution

**OMNIDARS - DIGITAL
APPEALS & RECORDING
SOLUTION**

WHAT IS OMNIDARS?

GTS's OmniDars is a secure, scalable, and cost-effective SaaS platform built in collaboration with AWS. It offers a feature-rich online phone hearing solution with seamless AWS integration for optimal performance.

JUST 4 CLICKS

1



View hearing
schedules and
details

2



Start hearing and
call participants

3



Administer hearing

4



Manage recording

TAP INTO OUR EXPERTS TO MEET YOUR CITIZENS WHERE THEY ARE

DARS can be a powerful tool for governments to help resolve their citizens claims remotely, but it's important that governments ensure that these appeals are timely, error free, and meet the needs of all citizens.

OmniDARS Features

- Token based authentication.
- Roles based access.
- Easy case management.
- Integrates to your CRM.

- Onboard Administrative Law Judges in seconds.
- Assign / Re-assign cases in seconds.
- Start appeals with a single click.
- Conduct appeals remotely or in an office.

- Re-dial participants with a single click.
- Easily mute and / or unmute participants individually or all at once.
- Easily hold and / or resume participants individually or all at once.

- Multi-lingual chat.
- Automatic transcription.
- Inbuilt WebRTC Phone.
- Take notes during hearing.
- Disposition the hearing with proper resolution code.

- Audible tone when someone is added to the hearing or when someone drops.
- Play and download the recordings.

& More ...



Comes with ...



SECURITY



CAPACITY



RELIABILITY



BUILT ON A WORLD-CLASS CLOUD PLATFORM

Serverless means operational efficiency

Microservice architecture for reliability

DynamoDB scales massively with data growth

End-to-end encryption for superior security

Customization according to your need

NEXT STEP?

