

## **BREAKING NEWS**

### Global Technology Solutions, Inc. (GTS) Revolutionizes Customer Experience with Strategic Acquisition of **AdaptCX**

Customer experience (CX) for state, county, and city government agencies will be revolutionized through advanced AI and interaction management solutions.

Since AdaptCX's expertise lies in aligning government agencies with top-tier cloud contact center platforms, together, our combined forces will deliver unparalleled CX strategies and technical innovation.

Find out what this means for you and how GTS can take your #CX to the next level!

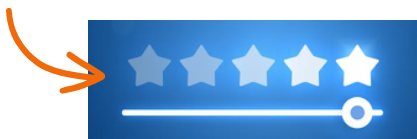
### AI Rx: Dr. Atif's Prescription for Smart Tech

A personalized AI-powered approach to optimize your relationship with smart devices.

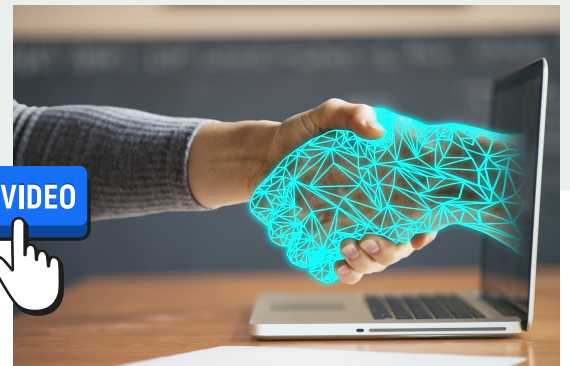
Employ an AI-powered actionable insights GTS OmniAgent to help you set personalized tech-free goals, provide motivational nudges, and track your progress over time.



### Listen Here



WATCH VIDEO



GTS just got a shiny new badge from Amazon Connect! 🏆



Come visit! 👁️

GTS is launching our brand new website at the beginning of February!

G L O B O - T E K . C O M



# GTS awarded Great Place to Work for 3rd year in a row!

👉 As we celebrate this milestone, we pledge to continue striving for excellence, to keep innovating, and to ensure that GTS remains a Great Place to Work.



The very heart of our company is committed to being the gold standard of Customer Experience.

## BOOTS AND BYTES



Tune into our latest podcast episode on "Potential Applications of AGI in Transportation, Healthcare, and more - Part One"

Available on your favorite streaming channels and [HERE](#)



**At GTS, we've got some translation magic up our sleeves. ✨**

Our state-of-the-art translation tech is like having a Babel fish in your pocket (minus the fishy smell). With a whopping 70+ languages at your fingertips, we can make your chat messages go from gibberish to global in the blink of an eye. ✨

Our agents will chat like linguistic superheroes, making conversations with folks from every corner of the world as smooth as butter.

So, whether you're chatting with someone from Tokyo or Timbuktu, we've got your back.

Let's turn your communication into a worldwide symphony! 🌍🎵 Reach out to us: [hello@globo-tek.com](mailto:hello@globo-tek.com)

## Upcoming webinar! Register now!



GTS GENESYS | carahsoft.

Webinar

# LEAP INTO THE AMC EXPERIENCE

[Register Now](#)

Thursday, March 28, 2024  
2:00pm ET; 11:00am PT



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